**Troubleshooting Dehumidifiers**

**Power switch is ON but the machine is not working:**

1. Unit is unplugged or no power to outlet – plug in to outlet or use a different outlet
2. Unit circuit breaker or GFI breaker has been tripped – reset breaker
3. Power cord or extension cord is damaged or defective – replace cord(s)
4. Power switch defective – take to service center to repair or replace switch
5. Loose connection or damaged internal wiring – take to service for wiring repair

**Unit collects too little water:**

1. Room air is dry – check humidity with hydrometer.
2. Room temperature is too low – increase room temperature
3. Filters and or coils are dirty – clean or replace filters, clean coils as needed.

**Unit is operating but is not drying:**

1. Not enough time to dry – allow more time
2. Poor air movement in room – increase air movement with air movers
3. Excessive moist air infiltration – close doors and or windows etc.